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MOVING BEYOND ABUSE

Domestic Violence Response Team Volunteer Job Description

Job Title: Domestic Violence Response Team Volunteer

Responsible to: Coordinator of Advocacy Services/DVRT

Position Overview:

The Domestic Violence Response Team is a program managed in Middlesex County by Women Aware. Response Team members are Women Aware volunteers utilized by local Police Departments to provide crisis services to victims of Domestic Violence. This volunteer position is responsible for responding to their assigned police department(s) to provide support, information on Domestic Violence, community resources, and safety planning. Response Team volunteers are available on an “on-call” basis and are activated by the police department’s dispatcher. All crisis intervention duties are conducted at the police department.

Availability:

Candidates must be available to be on-call, as per arranged schedule and able to attend regular team meetings.

Responsibilities:

- Complete 40-Hour Domestic Violence training
- Respond to police department when activated by the dispatcher to meet with Domestic Violence victims in crisis
- Must demonstrate compassion and empathy for Domestic Violence victims
- Strong ability to listen to and support a victim in crisis while creating a calm and safe atmosphere
- Provide support and encouragement for victims
- Must adhere to Best Practice Standards for the DVRT program
- Must adhere to policy and procedure established by Police Department
- Must comply with all confidentiality requirements
- Promote victim safety through the development of a Safety Plan
- Provide information about legal options and the judicial process
- Inform and educate about Women Aware and available community resources and refer victim to Women Aware for follow-up services
- Complete necessary call-out paperwork and submit to DVRT Coordinator for review
- Engage in supervision with DVRT Coordinator following crisis response
- Attend regularly scheduled team meetings
- Will recuse themselves from meeting with a victim when a Conflict of Interest exists
- Attend and support Women Aware functions through participation in scheduled event